



TERMS & CONDITIONS

SYNERGIC EVENTS

Please read these terms & conditions carefully subject to which we sell our goods, allow you to hire our equipment and provide our styling services.

COVID-19 STATEMENT DURING INSTALLATIONS

We are committed to the safety and well-being of our staff, our clients, our family and our community. At the same time, we keep delivering our services to make your special moments and celebrations a day always to remember!

Therefore, health measurements implemented by the Ministry of Health during this pandemic - We wear masks at all times during our installation, keep a social distance from any person present required to do the same during the setup and sanitize regularly.

Clients must notify us if any clients or their household family members had close contact with a person who has COVID-19, tested positive, are sick with fever, cough, shortness of breath, sore throat or runny nose and have not been tested. In any of these cases, we will cancel the installation and hold it until you or your family members have tested negative and 14 days have passed without any symptoms showing, or you are free of COVID-19. A new date for your installation will be assigned upon mutual agreement.

THE BASIC CONTRACT

This is a hire agreement. We own the equipment and hire it to you for the hire period, for a charge. You may not deal with the equipment in any way which is contrary to our ownership of it. If you do, you will be in breach of this agreement and will also committing a criminal offence.

As standard, the hire agreement is for 24hours or the course of the event, whichever is shorter. The hire period can be extended thereafter by the agreement in writing.

The quotation is an invitation to hire. Neither of us is bound to a legal agreement until you confirm to accept this agreement. The styling services are provided under a contract for goods and services. Unless set out in the quotation, any additional styling services are charges at BND50 per hour.

This agreement and the quotation together contain the entire agreement between us and supersede all previous agreements and understandings between us. By confirming, or instructing us to progress with the services, you accept the terms set out in the quotation and the terms of this agreement.

Risk in the equipment passes immediately to you when the equipment leaves our possession and is delivered to site. That means you are responsible for taking care of it. You remain responsible until the equipment is safely back in our possession.

PAYMENT PROCEDURE

- All charges are specified in the quotation. All payments may be made on invoice.
- The deposit of 50% is required to secure your booking slot upon confirming and entering this agreement. Late deposits put booking at risk of cancellation or rescheduling subject to availability.
- Booking fees are non-refundable as costs are already incurred in the processing in your booking and sourcing materials needed before your events.
- The balance payment to be made before the event day. We must receive cleared funds at the event day. Extra charges for major changes to details in theme and decorations.
- Upon confirmation, details of event decoration can be altered depending on the duration of the actual event. Changes will be incurred for alterations.
- Sufficient time must be allocated for handling and installation at least three (3) or more at the venue site depending on your set up details. Synergic events reserve the rights to amend the decoration on-site if deemed necessary.

LOSS OR DAMAGES

- Charges will be incurred for lost or broken decorations.
- Any damaged/lost/stolen prop(s) will be invoiced to the client
- Clients are responsible for the security of the decorations during the hire period
- All props and goods remain the property of Synergic Events

COLLECTIONS & CANCELLATIONS

- Ensure suitable vehicle for collecting display / décor / balloons is client responsibility once taken.
- Delivery is chargeable. If you are sending runner, liability of any such bursts or damages will be with your delivery provider and not synergic events.
- If for any reason events are cancelled, advance as possible. All reasonable efforts will be made by us to reschedule your booking if appropriate.
- If it can be rescheduled (subject to availability), then the booking fee can be transferable. If rescheduling is not possible, then the booking fee will not be refunded.

SAFETY

- Latex allergies **MUST** be declared before booking.
- Balloons can be dangerous to young children and animals so please be responsible with your display and ensure that balloons are always kept out of their reach.
- Choking Hazard for children under 8 years old can choke or suffocate on uninflated or burst balloons. Adult supervision **MUST** always require and discard any burst balloons immediately.
- **NEVER** inhale helium, whilst it is a safe, natural, non-toxic gas, when inhaled, the body and brain are starved of oxygen, which can result in suffocation.

If you have further questions,
please email us at biz@synergicevents.com
or contact us at +673 8144 393. Thank you.